

HOW TO RESET USER PASSWORD.

You will need access to internet or as alternative users can use their phone browser as well.

1. Open a new browser window and browse to <https://aka.ms/sspr>
2. Enter your email address, like *user@justice.gov.za*, then the characters from the CAPTCHA, and then select **Next**.

Microsoft


Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

User ID:

Example: user@contoso.onmicrosoft.com or user@contoso.com



Enter the characters in the picture or the words in the audio.

Next Cancel

3. Follow the verification steps to reset your password. When finished, you'll receive an email notification that your password was reset.



the doj & cd

Department:
Justice and Constitutional Development
REPUBLIC OF SOUTH AFRICA