

# STATUS ON ROLL-OUT: COMPLAINANT/ VICTIM INVOLVEMENT IN CORRECTIONAL SUPERVISION AND PAROLE BOARDS

Building a caring correctional system that truly belongs to all

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correctional services

Department:  
Correctional Services  
REPUBLIC OF SOUTH AFRICA

# **PURPOSE**

**To provide a status report on the roll-out of Complainant/ Victim Involvement in Correctional Supervision and Parole Board hearings.**

# DIRECTIVES

- **Directives: Published in the Government Gazette on 7 April 2006**
- **Regulation Gazette 8429, notice number 28646**
- **Training to all Chairpersons and Vice Chairpersons: 2005**
- **Also dealt with during Workshop in November 2006: Chairpersons**

# POLICY & PROCEDURES

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- Policy was approved May 2006
- Policy procedures was approved May 2007
- Training for newly appointed Chairpersons and Vice Chairpersons scheduled for:
  - 16 to 20 July 2007
  - 13 to 17 August 2007.

- **Training in procedures: Secretaries and Clerks:**
  - **30 July to 3 August 2007**
  - **LMN Region & Trainers for other regions**
  - **Roll-out to all Secretaries and Clerks on Regional level during August 2007.**

# SYSTEM DEVELOPMENT

- **User Requirement Specifications finalised next week**
- **Part of new IT system for the ORP (Offender Rehabilitation Path)**
- **Will include Web based application forms for Complainants to register.**

- **Brochure developed**
- **Posters to be developed**
- **To be translated into 5 major languages**
- **Opening of new Parole Board offices at Grootvlei: August/ September 2007**
- **Minister to launch Complainant Involvement**

- **Area Commissioners and Parole Boards to:**
  - **Distribute brochures and posters to all Correctional facilities, Courts, SAPS, Providers of Service to victims**
  - **Address issue at community forums/ structures/ public forums**
- **Local media**



# WAY FORWARD

- **Monitor and Evaluate the effectiveness of policy procedures and marketing**
- **Ensure internal marketing to all levels of personnel**
- **Continue to promote involvement of complainants**
- **Promote victim/ offender mediation**

# Thank you

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